Project Description : the firm will develop a sophisticated online web portal infrastructure which will support quality improvement programs in five plants in different locations of the company. The manufacturing operations will have to report progress, submit data, share ideas, measure and monitor quality improvement initiatives.

For the compilation of your quality dimension criteria, you may use a matrix table

|  |  |  |  |
| --- | --- | --- | --- |
| Quality Dimension | Description of what is in term of the project | Criteria to measure | Meet or exceeds criteria  |
| Performance  |  |  |  |
| Features |  |  |  |
| Reliability |  |  |  |
| Conform |  |  |  |
| Durability |  |  |  |
| Serviceability |  |  |  |
| Aesthetics |  |  |  |
| Perception |  |  |  |