1. How to listen
2. How to process information
3. How to transmit
4. How to be a self-starter
5. How to plan
6. How to manage time
7. How to make meetings work
8. How to set standards
9. How to delegate
10. How to inspect
11. How to maintain good performance levels
12. How to provide corrective feedback to a soldier
13. How to reward individuals
14. How to bring smoke
15. How to handle a “Sharpshooter”
16. How to counsel
17. How to use the EER and OER to improve performance
18. How to check unit performance
19. How to provide feedback to teams
20. How to use team rewards
21. How to use team punishment
22. How to motivate
23. How to prepare for stress
24. How to handle fear on the battlefield
25. How to build a winning attitude
26. How to supervise
27. How to ask the right questions