This lesson is about the Control phase of the project. Some of the questions that need to be answered in this phase are:

* During the project, how will I control risk, quality, cost, schedule, scope, and changes to the plan?
* What types of progress reports should I send to sponsors?
* How will I assure that the business goals of the project were accomplished?
* How will I maintain the gains made?

**STEPS TO FOLLOW IN THE CONTROL PHASE**

1. Determine to whom you will turn over the process
2. Develop a control plan
   * Documentation of the new process and changes
   * Training
   * Process performance audit
3. Involve Process Owner in implementing the control plan
   * review documentation
   * Train people
   * Perform the first audit - data collection and analysis - is the process performing at the Target Level?
4. Turn over control to new Process Owner
5. Write Report

Note that you may not be able to complete steps 3 and 4 before then end of the course. But you need to at least have a plan.

**Required reading:**

iSix Sigma, Six Sigma DMAIC Roadmap retrieved on Mar 16, 2010 from

<http://www.isixsigma.com/index.php?option=com_k2&view=item&layout=item&id=1477&Itemid=343>

iSix Sigma, Six Sigma DMAIC Reference retrieved on Mar 16, 2010 from

<http://www.isixsigma.com/index.php?option=com_k2&view=item&layout=item&id=1484&Itemid=139>

Find additional websites and reference that provide additional information on the DMAIC process and in particular the Control Phase.