1. Describe organizations, information systems, and business processes. Contrast the connection among them and provide examples.
2. Differentiate between the technical and behavioral definitions of an organization. Explain whether these definitions are complementary or contradictory. Discuss how these different views relate to information systems.
3. Compare the uses of e-mail and instant messaging. Will instant messaging replace email? Why or why not?
4. List and evaluate the major components of IT infrastructure. Discuss reasons that would cause providers to partner with other providers.
5. You are consulting for the information technology division of a state university to guide and facilitate the design of a new system for handling college applications, which has previously been handled entirely with a paper-based process. They would like to set up a system by which prospective students can apply online. Assess the factors they should consider before embarking on systems development.
6. Assess at least three key technology trends that raise ethical issues. Give an example of an ethical or moral impact connected to each one.