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**Introduction**

In the competitive field of consulting; W.A.N.T Development and Training Services offers a highly skilled and diverse team of qualified consultants. W.A.N.T was certified in July, 2009 and has exceeded several industry milestone’s demonstrating excellence in four distinct areas of expertise: Leadership, Communication, Problem Solving/Decision Making, Total Quality Management (TQM). Looking for quality consulting? W.A.N.T Development and Training Services can help. Join the list of our satisfied clients now experiencing greater market share and competitive presence.

**Leadership**

Our Consulting firm has designated Tina Ashworth to be the facilitator of our leadership training program. Her role includes providing sufficient education that will define the differences in the role of an effective leader and the role of an effective manager.An emphasis will be placed on recognition of leadership behavior and the effective use of quality leadership skills. By defining the strengths and weaknesses within an organization’s operations and among its employees, Tina will establish and implement a case-specific an education and training program for the staff. Tina has a professional background in management that is supplemented with related academic courses that include MGT330: Management: Theory Practice and Application, and GEN300: Skills for Professional Development. Her qualifications make her the ideal candidate to head our leadership and development training for our consulting firm.

 C**ommunication**

Joan has a military background that provided her an excellent communication background and experiences. Her obvious role with our firm is directing our communication training and development. She focuses on performing effective communication which includes conveying and receiving information, perfecting the company’s questioning techniques, and improving verbal and written presentations. Her goal is to train employees at every level how to communicate effectively across the organization. She emphasizes the importance of removing barriers to achieve the organization’s goals. Good communication skills are essential for building a stable organization and obtaining a successful career. She has completed courses that COMM470: Communication in the Workplace and COMM315: Diversity Issues in Communication. Her military career, education and vast experience provide her the appropriate qualifications to lead our communication training and education program.

**Problem Solving/Decision Making**

 John will be leading the training and development of our problem solving and decision making program. As an information technology specialist, Art holds the skills necessary to trouble shoot, create resolutions, and make and implement effective plans of actions. His training and development program outlines these exact skills along with how to perform quality critical, creative and strategic thinking. He will train the staff how to perform a thorough analysis of the situation, define the problem, gather information, weight alternatives, establish a plan, set attainable short- and long-term goals, and implement the final process. His expertise extends into his academic achievements that include completing course in MGT350: Critical Thinking Strategies in Decision Making and PHL323: Ethics in Management.

**Total Quality Management (TQM)**

 Nancy is our expert in charge of improving organizational operations through our Total Quality Management (TQM) training and development program. She highlights the principles of TQM that include customer and supplier satisfaction, process improvement, and maintenance of a continuous improvement processes.Her program additionally educates staff regarding effective team building skills that promote quality collaborative processes and increases productivity, on cross functional teams. Her goal is to assist with the organization with regaining the competitive edge back to compete with other companies. She has an extensive background as a finance and marketing advisor and is bilingual. She has completed advanced courses in Financial Management and Marketing at the University of Phoenix, and these have added to her expertise in the field of TQM.

**Conclusion**

In an increasinglycompetitive and tough economy many corporations rely heavily on qualified consultants to advise on the business climate, train employees and managers to stay abreast of current technologies and skills, and provide diversity in an range of services offering one stop shopping. W.A.N.T Development and Training Services offers such diversity and quality consulting with industry received results.