**Systems model**

From a systems perspective (and considering the care delivery model you described) how would you:

1. Describe your current care delivery model or environment, (or a model/environment with which you are familiar); along with specific tenets or characteristics from a systems theory or thinking model that makes sense or best depicts the care delivery model or environment that you’ve described.  
     
   (Considering the care delivery model you described in #1)
2. How would you (select one):
   * Approach problem solving
   * Execute change to achieve outcomes
   * Support learning/development; or,
   * Respond to new operational challenge

Readings

* **Readings**

**Read**: Senge, P. M. (1990). *The fifth discipline. The arts and practice of the learning organization.* New York, NY: Doubleday/Currency, as a [slide presentation](https://sauonline.arbor.edu/bbcswebdav/pid-2217408-dt-content-rid-8605721_1/xid-8605721_1) or [PDF](https://sauonline.arbor.edu/bbcswebdav/pid-2217408-dt-content-rid-8605722_1/xid-8605722_1).

**Read**: [Rubenfeld, G. D. (2004). Using computerized medical databases to measure and to improve the quality of intensive care. *Journal of Critical Care, 19*(4), 248-56. doi:http://dx.doi.org/10.1016/j.jcrc.2004.08.004](http://arbor.idm.oclc.org/login?url=http://search.proquest.com/docview/1033833376?accountid=13998)

**Read**: [Lee, C. T., Fitzgerald, B., Downey, S., & Moore, M. (2012). Models of care in outpatient cancer centers. *Nursing Economics, 30*(2), 108-116.](http://arbor.idm.oclc.org/login?url=http://search.proquest.com/docview/1010056310?accountid=13998)

**Read**: [Sidani, S., Doran, D. M., & Mitchell, P. H. (2004). A theory-driven approach to evaluating quality of nursing care. *Journal of Nursing Scholarship, 36*(1), 60-5.](http://arbor.idm.oclc.org/login?url=http://search.proquest.com/docview/236350767?accountid=13998%20)