<https://vcampbethel.blob.core.windows.net/public/Courses/OL_3230/Unit_5/ZoneReorganization.pdf>

1 In a narrative format, discuss the key facts and critical issues presented in the case.

2 Considering the results of Christine's survey of her managers regarding the reorganization, should she proceed with moving all three offices at once or should she relocate the offices in a piecemeal fashion? Why or why not?

3 How do different organizational cultures develop in the four claims' offices of the same insurance company, all located in one geographic region of the United States?

4 What could Christine, as the overall supervisor of all four claim's offices, have done to promote cultural harmony among and between the offices?