1. Briefly describe the technologies that are leading businesses into the third wave of electronic commerce

2. In about 100 words, describe the function of the Internet Corporation for Assigned Names and Numbers. Include a discussion of the differences between  gTLDs and sTLDs in your answer

3. In one or two paragraphs, describe how the Internet changed from a government research project into a technology for business users.

4. In about 100 words, explain the difference between an extranet and an intranet. In your answer, describe when you might use a VPN in either.

5. Define “channel conflict” and describe in one or two paragraphs how a company might deal with this issue.