Speaker: I think my staff is of the opinion that the sky’s the limit in terms of communication. But we don’t

necessarily rely on voice which has how we usually communicate. We rely on body language.

Again dogs don’t use their voice, we watch their body language. We’ll train dogs to hand signals which is

very common. In terms of people, many of our deaf people don’t rely on voice, they rely on hand signals

or sign language. Many of our disabled people do rely on voice but sometimes don’t have modulation or

are not forceful enough. So we have to be open to a wide variety of communications skills.